

Is your energy supplier insolvent?

Electricity
and heating
are set to become
more expensive!
What can you do
now?



verbraucherzentrale

No need to panic! First things first: Even if the supply of energy is stopped, you will not be without energy! In this case, the local primary provider will provide you with a replacement supply. You should not continue to pay to an insolvent energy supplier. From now on, you pay to the bank account provided by the insolvency administrator. Cancel the direct debit authorisation or the standing order with your bank. Overall, there are some things to consider, if your energy provider goes bankrupt.

Therefore, it is best to get help from:

Your local consumer centre or via www.schlichtungsstelle-energie.de

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